

To Whom It May Concern:

Bitter Root Laundry and Cleaners has been doing business with LECO since June 2004. At that time, we were looking for a vendor that could just fulfill our most basic needs, inventory what we need to run our business, and fill the orders in a timely manner when we do order. That was the day that John Chase walked into our business and made an offer of service, and promise of delivery. I am glad to say that since that date, LECO and John Chase have gone above and beyond. Not only have they met our most basic needs, but additionally continue to service our company at a level above our expectations. Not only are the basic needs being met, but more importantly, our phone calls are returned, and any issues are addressed immediately and resolved amicably. In this fast-paced world of internet and email, I would recommend LECO to anyone looking for individual service, and professionalism in their business.

Sincerely,

Ronald J. Ehli, President

E.A.S.I., Inc. DBA

Bitter Root Laundry and Cleaners